TERMS AND CONDITIONS — LIGHTS BY THE LAKE 2025 LANTERN EXPLORATION QUEST

- The Lights by the Lake 2025 Lantern Exploration Quest ("Quest") is organised by the National Parks Board ("NParks"). The Quest consists of challenges and/or quests that are available on the NParks Explore-A-Route (NEAR) application (Application").
- 2. These terms and conditions ("Terms and Conditions") shall apply to the "Quest".
- 3. By registering or taking part in this Quest, the Participant (as defined below) agrees to be bound by these Terms and Conditions, and further agrees to abide by any and all of decisions made by NParks in relation to and in connection with this Quest, including the award of Prizes. To avoid doubt, NParks' decision at all stages of the Quest is final, and no enquiries, appeals (verbal, written or otherwise) shall be entertained.
- 4. NParks reserves the right at any time and in its sole and absolute discretion to determine and/or vary these Terms and Conditions without prior notice. Such determination and/or variation shall include without limitation:
 - a. Cancelling or terminating the Quest;
 - b. Suspending the Quest;
 - c. Amending the Qualifying Period (as defined below);
 - d. Amending the Terms and Conditions;
 - e. The timing of any act to be done or any omission;

and all Participants shall be bound to these determinations and/or variations.

QUALIFYING PERIOD

5. This Quest shall be held from 0000 hours on 27 Sep 2025 to 2359 hours on 12 Oct 2025 (both dates and times inclusive) ("Qualifying Period"). NParks reserves the sole right to amend the Qualifying Period, including without limitation extending or truncating the Qualifying Period, or splitting the Qualifying Period into tranches.

ELIGIBILITY

- 6. This Quest is only open to users of the NEAR App ("Participant(s)").
- 7. Participants must download the Application to be eligible for participation in the Quest.

 The Application is available on the Google Play Store and the Apple App Store.

- 8. Notwithstanding Clauses 6 and 7, the following categories of people are not eligible to participate in the Quest:
 - a. All service providers engaged by NParks with respect to or in relation to the Quest (including but not limited to developer(s) of the Application, advertising agencies, promotions agencies and event management agencies) ("Service Providers").

However, family members and relatives (e.g. spouses, children, parents and siblings) of Service Providers may participate in the Quest.

PARTICIPATION

 A valid email address registration is required to create an account to participate in the event. Users may sign up with multiple accounts using different email addresses.

PRIZES

- 10. The prize available to be won at the conclusion of the Quest is:
 - a. One limited edition Jurong Lake Gardens magnetic pin.
- 11. A Participant who wins a Prize shall be known as a "Winner", and collectively, Participants who win any of the Prizes shall collectively be known as "Winners".

PRIZE WINNING

- 12. To win a Prize, a Participant must complete five Quests as indicated on the Application's event page.
 - a. Participant will have to visit the five scenes of "Sun Wukong's Journey to the West" lantern displays located in Jurong Lake Gardens during the Lights by the Lake 2025 event.
 - b. Three scenes of Sun Wukong's journey are located at Lakeside Field.
 - c. Two scenes of Sun Wukong's journey are located at Butterfly Field.
 - d. Participant will have to take a photo of each scene and post the photo onto the Application's Community Wall to complete the Quest.
 - e. Participant will have to complete all five photo scenes/quests to be eligible to win a Prize.

PRIZE REDEMPTION

- 13. After completing all five photo Quests, Participant may approach any of the three designated Jurong Lake Gardens Visitor Services Counters to redeem a limited edition Jurong Lake Gardens magnetic pin.
- 14. Redemptions can only be made daily between 6:30 PM and 10:00 PM at the Visitor Services Counter.
- 15. Jurong Lake Gardens Visitor Services Counters are located at:
 - a. Entrance Pavilion (North Carpark)
 - b. Chinese Garden (Pagoda Plaza)
 - c. Japanese Garden (Water Lily Pavilion)
- 16. One limited edition Jurong Lake Gardens magnetic pins will be redeemed while stock last.
- 17. NParks reserves the right to, at any time and in its sole and absolute discretion,
 - a. change the mechanics or gameplay through which the Prizes may be won;
 - b. replace and/or substitute any of the Prizes with any other item of a similar or lesser value; and/or
 - c. change any aspect of the Quest;

and further reserves the right to do so without reference to the Participant and/or the Winners.

- 18. Each Application account can only win one Prize and only once.
- 19. In the event that NParks discovers that:
 - a. a Winner is not entitled to participate in the Quest; and/or
 - b. a Winner is subsequently disqualified from participating in the Quest, including but not limited to instances of cheating by the Winner to win the Prizes;

then NParks, in its sole and absolute discretion, reserves the right to:

- c. forfeit the respective Prize awarded to the Winner; and/or
- d. reclaim the respective Prize after it has been awarded to the Winner;

and do any or all of the following:

e. use the Prizes in any other way or manner as NParks sees fit;

and NParks shall do so without further reference or indulgence to the Participants and/or the Winners (whether winning or not).

20. A Winner whose Prize has been forfeited shall not be entitled to any payment, compensation or any substitute prize(s) in any form or manner whatsoever from NParks.

21. The Prizes are:

- a. non-transferable; and
- b. not exchangeable for cash, credits or any other item or otherwise (whether partially or wholly).
- 22. The Winners shall be responsible for all costs arising out of or related to the collection and/or use of the prizes, insofar as these are not specifically indicated as part of the prizes.

 NParks shall not entertain any correspondence relating to any claim related to the collection and/or use of the prizes.

PERSONAL DATA

- 23. By participating in the Quest, the Participant shall be deemed to have consented to the collection, use and disclosure of his or her name, identification / passport number and/or likeness (including any image or voice of the Winners) for editorial and/or marketing and/or promotional purposes, without any payment and/or compensation due to the Participants (except where specifically prohibited by law).
- 24. The copyright and all other intellectual property rights residing in the personal information set out in clause 23 shall vest solely and absolutely in NParks.
- 25. The personal information submitted by the Participant may be shared between the Government of the Republic of Singapore (including its ministries, departments, organs of state) and public authorities (including statutory boards) ("Public Service Entities"), in order to conduct the Quest in the most efficient and effective way, unless such sharing is prohibited by law.
- 26. The personal information submitted by the Participant will not be shared with entities which are not Public Service Entities, except if we are required to share the Personal Data in order to provide the Services and/or the Application to you by operation of law.

MEDIA

27. Participants shall not, without the prior written approval of NParks, speak to any members of the media nor give any interviews or comments relating to the Quest.

GENERAL

- 28. A person who is not a party to any agreement governed by these Terms and Conditions shall have not have any rights under the Contracts (Right of Third Parties) act to enforce any terms of such an agreement.
- 29. NParks' determination and/or decision on all matters relating to or in connection with the Quest shall be final, conclusive and binding. NParks shall at no time be obliged to give any reason or enter into any correspondence with any person on any matter concerning the Quest.
- 30. NParks has the sole and absolute discretion:
 - a. to disqualify any Participant that does not meet the criteria as set out in these Terms and Conditions; and
 - b. to determine the eligibility of a Participant in participating in the Quest.

Such determination shall be final and conclusive and NParks shall at no time be obliged to give any reason for its decision or determination.

- 31. NParks shall not be responsible for any injury, loss and/or damage suffered by any person (including any Participant, whether having won a prize or not) arising out of the use of the or in connection with the Application and/or the Quest on the Application and/or redemption of the Prizes and/or the use of the Prizes, including without limitation any error in computing chances, any notice which is misdirected or lost in the postal system, loss of income, loss of profits or goodwill, or any direct or indirect, incidental, consequential, exemplary, punitive or special damages however arising and whether in contract, tort, negligence or otherwise.
- 32. Cancellation, termination or suspension by NParks of this Quest shall NOT entitle any person (including any Participant, whether having won a prize or not) to any claim or compensation against NParks for any and all losses and/or damages suffered or incurred (whether directly or indirectly) as a result of the said cancellation, termination or suspension.
- 33. These Terms and Conditions and the operation of this Quest shall be governed by the laws of the Republic of Singapore.
- 34. Participants shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.

35. In the event of any inconsistency between these Terms and Conditions and any advertising, promotional and/or publicity materials relating to the Application and/or Quest, these Terms and Conditions shall prevail.